TRION®

Air Purification Systems

Trion Residential Filters
by KOCH

Green Solutions for Healthy Air

Residential Filter Program
Clearing the Air

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Residential Filter Program

Trion strives to continue offering our loyal and potential customers a complete line of indoor air quality solutions. The leader in IAQ, Trion is now offering new, additional filter choices to fit your needs in a one-stop-shop vendor option that saves shelf space, freight costs, and ordering time. With distributors cutting back on the amount of vendors carried, you can add the filter program to the many other IAQ products Trion proudly offers. Here, you will find Trion's residential partner filter program with quality products ranging from pleated, polyester, and fiberglass disposable filters. Contact our sales department at 800-884-0002 or customerservice@trioniaq.com for additional information on a complete line of commercial & industrial options.

The new disposable program will offer more durability in the field for demanding applications, while offering environmentally friendly construction that is required by most customers. The disposables are economical air filters designed for residential, light-to-medium duty air filtration applications. Available with either Fiberglass or Polyester media, the Trion residential disposable filters utilize a one-piece moisture-resistant craft board frame for strength and ease of installation. The interlocking miter corner provides extra strength and durability. No extra metal support is needed making the disposables environmentally friendly.

The new pleated program, includes the Multi-Pleat XL8, a medium efficiency extended surface pleated panel filter, engineered to provide higher initial efficiencies and better overall performance than standard fiberglass and polyester filters.

The Multi-Pleat XL8 carries a MERV 8 fractional efficiency rating in accordance with ASHRAE Test Standard 52.2. The filter will also provide an Initial Dust Spot Efficiency of 39%, and an Average Dust Spot Efficiency of 35-45% in accordance with ASHRAE Test Standard 52.1.

The MERV 8 efficiency ratings provided by the Multi-Pleat XL8 make the filter an excellent upgrade from disposable filters which were designed to protect your HVAC equipment only. Today, Trion's line of MERV 8 pleated filters are designed to improve your overall indoor air quality by removing smaller contaminants which can lead to increased allergies, viruses, and other particles that you do not want inside your home.

About Trion

Since 1947, Trion has provided quality products for the commercial, industrial, and residential markets, which are engineered specifically to provide a clean, safe, and comfortable indoor air environment. Dependable performance, superior product quality, and excellent customer service are essential to our long-term success. Trion has developed a level of technical expertise that allows us to create innovative products and cost effective solutions to serve our customers' air cleaning problems worldwide. Our products can be found in homes, offices, factories, clubs, hospitals, and sea vessels, just to name a few.

Trion IAQ is a division of Air System Components, Inc., a subsidiary of Air Distribution Technologies, Inc. a leading global manufacturer of air distribution and ventilation solutions. It is our goal is to provide environmentally sound solutions for all our customers. For more information, visit www.trioniaq.com.

Our Quality Policy

Our Quality Policy: Air System Components, Inc. is committed to providing products and services that meet or exceed customer requirements. This shall be accomplished through continuous review and improeement of the quality process.

Multi-Pleat XL8™

MERV 8 Extended Surface Pleated Panel Filters with Mechanical Media

New Design and Improved Performance

- Upgrade from standard pleated filters
- MERV 8 and MERV-A 8 performance ratings
- Mechanical MERV 8 media is not reliant on electrostatic charge for efficiency
- Low resistance to airflow
- High Dust Holding Capacity
- Sturdy double-wall frame design
- Moisture resistant beverage board frame
- Standard and High Capacity models
- Available in 1", 2", and 4" depths
- Special sizes available

  (contact sales department at 800-884-0002)

Green Solutions for Healthy Air

Efficiency by Particle Size

Initial Resistance vs. Filter Face Velocity
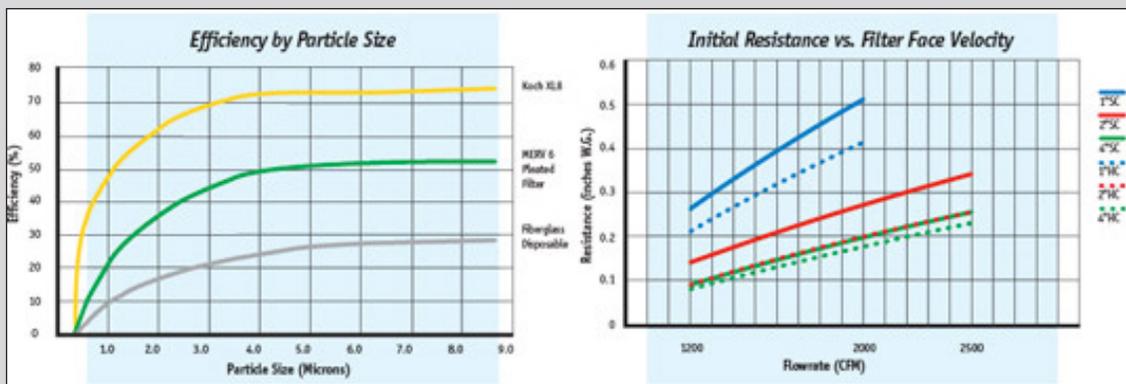
Multi-Pleat XL8 Mechanical MERV 8 Extended Surface Pleated Panel Filters

The Koch Multi-Pleat XL8 is a medium efficiency extended surface pleated panel filter, engineered to provide higher initial efficiencies and overall superior performance than standard pleated filters.

The Multi-Pleat XL8 carries a MERV 8 and MERV-A 8 performance rating in accordance with ASHRAE Test Standard 52.2-2007.

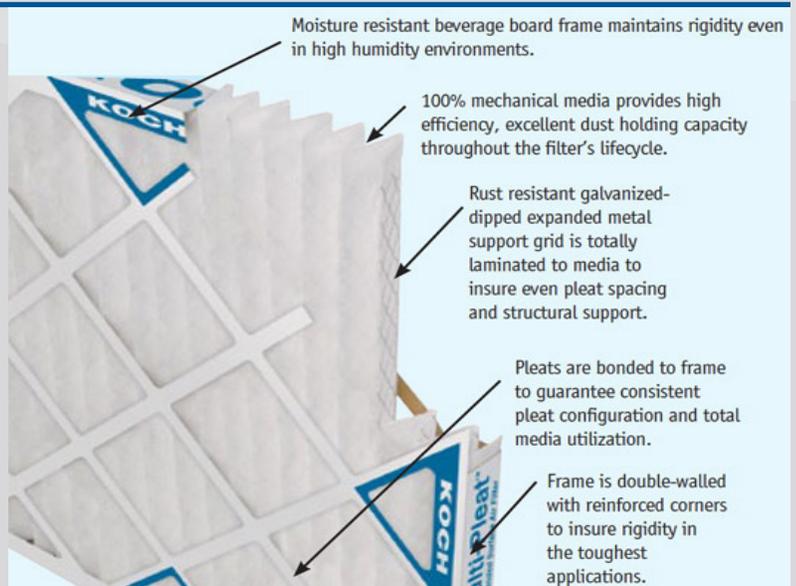The MERV 8 and MERV-A 8 performance rating provided by the Multi-Pleat XL8 make the filter an excellent upgrade from disposable filters and standard MERV 6 and 7 rated pleated filters. The Multi-Pleat XL8 is the best selection in applications such as hospitals, laboratories, pharmaceutical plants, commercial office buildings, and in any system in which a higher degree of indoor air quality is required.

Multi-Pleat XL8 Construction

The Multi-Pleat XL8 media is produced with an optimal blend of highly specialized fibers, developed by Koch Filter Corporation specifically for use in extended surface air filters.

Developed to deliver a "one of a kind" performance, this specialized media operates on mechanical filtration principles which provide high efficiency, low pressure drop and high dust holding capacity.

The Koch Multi-Pleat XL8 maintains a MERV 8 performance rating before and after conditioning steps when tested in accordance to ASHRAE Test Standard 52.2-2007 and 52.2-2007 Appendix J.

Moisture resistant beverage board frame maintains rigidity even in high humidity environments.

100% mechanical media provides high efficiency, excellent dust holding capacity throughout the filter's lifecycle.

Rust resistant galvanized-dipped expanded metal support grid is totally laminated to media to insure even pleat spacing and structural support.

Pleats are bonded to frame to guarantee consistent pleat configuration and total media utilization.

Frame is double-walled with reinforced corners to insure rigidity in the toughest applications.

Two Media Area Capacity Levels

The Multi-Pleat XL8 is an extremely versatile line of pleated panel filters which can be used in a wide variety of filtration systems worldwide. In order to meet the different requirements found in these applications, Koch offers the XL8 Series in two media area capacity levels.

Standard Capacity

Standard Capacity XL8-SC filters provide a combination of efficiency, economy, and excellent overall performance. Standard Capacity XL8 filters are an excellent choice in applications where filter change schedules are based on preventive maintenance schedules.

High Capacity (contact sales dept)

High Capacity - 30% more media. High Capacity XL8-HC filters are similar in construction to the Standard Capacity but have the added advantage of approximately 30% more media. The additional media results in extended filter life, making the XL8-HC the ideal filter for use in filtration systems where filter change schedules are predicated on recommended final pressure drop readings.

Multi-Pleat XL8 Options

XL MERV 8 PLEATED FILTERS XL8 1" Standard Capacity			
Size	Product Code	Standard Packaging	Ship Weight
10x10x1	102-041-020	12	10
10x20x1	102-700-001	12	7
12x12x1	102-700-051	12	10
12x18x2	102-041-001	12	11
12x20x1	102-041-002	12	11
12x24x1	102-700-002	12	9
12x25x1	102-041-003	12	14
14x14x1	102-041-004	12	11
14x20x1	102-700-003	12	11
14x24x1	102-041-005	12	15
14x25x1	102-700-004	12	13
15x20x1	102-700-005	12	11
15x25x1	102-041-006	12	16
16x16x1	102-041-007	12	16
16x20x1	102-700-006	12	11
16x24x1	102-041-008	12	14
16x25x1	102-700-007	12	12
16x30x1	102-041-018	12	15
18x18x1	102-041-009	12	15
18x20x1	102-041-015	12	14
18x24x1	102-041-016	12	14
18x25x1	102-041-015	12	14
20x20x1	102-700-008	12	12
20x24x1	102-041-017	12	14
20x25x1	102-700-009	12	13
20x30x1	102-041-012	12	14
24x24x1	102-700-010	12	14
24x30x1	102-041-013	12	16
25x25x1	102-041-014	12	16

XL MERV 8 PLEATED FILTERS XL8 2" Standard Capacity			
Size	Product Code	Standard Packaging	Ship Weight
10x20x2	102-700-011	12	8
12x12x2	102-042-035	12	8
12x20x2	102-042-002	12	8
12x24x2	102-700-012	12	10
12x25x2	102-042-003	12	8
14x20x2	102-700-013	12	10
14x25x2	102-700-014	12	11
15x20x2	102-700-015	12	11
16x16x2	102.042-005	12	8
16x20x2	102-700-016	12	12
16x24x2	102-700-053	12	10
16x25x2	102-700-017	12	13
16x30x2	102-042-018	12	14
18x18x2	102-042-007	12	10
18x24x2	102-700-018	12	15
18x25x2	102-042-010	12	11
20x20x2	102-700-019	12	13
20x24x2	102-700-020	12	15
20x25x2	102-700-021	12	15
20x30x2	102-042-010	12	13
24x24x2	102-700-022	12	17
24x30x2	102-042-011	12	14
25x25x2	102-700-050	12	12
25x30x2	102-042-012	12	15

XL MERV 8 PLEATED FILTERS XL8 4" Standard Capacity			
Size	Product Code	Standard Packaging	Ship Weight
12x24x4	102-700-023	6	10
15x20x4	102-700-024	6	11
16x20x4	102-700-025	6	11
16x24x4	102-044-005	6	14
16x25x4	102-700-026	6	13
18x24x4	102-700-027	6	14
20x20x4	102-700-028	6	15
20x24x4	102-700-029	6	15
20x25x4	102-700-030	6	17
24x24x4	102-700-031	6	19
25x29x4	102-044-010	6	17

XL MERV 8 SPECIAL SIZE PLEATED FILTERS 1", 2", AND 4"					
Minimum Size: 6"x6" Maximum Size: 25"x36" (1")			25"x60" or 30"x50" (2" & 4")		
Depth	Face Area (sq in)	Part No	Depth	Face Area (sq in)	Part No
1"	Less than 100	102-041-099	1"	100-399	102-041-1992
	100-199	102-041-199		400-599	102-041-2992
	200-299	102-041-299		600-799	102-041-3992
	300-399	102-041-399		800-999	102-041-4992
	400-499	102-041-499		1000-1199	102-041-5992
	500-599	102-041-599		1200-1399	102-041-6992
	600-699	102-041-699		1400-1599	102-041-7992
	700-799	102-041-799			
2"	Less than 100	102-042-099	2"	100-399	102-042-1992
	100-199	102-042-199		400-599	102-042-2992
	200-299	102-042-299		600-799	102-042-3992
	300-399	102-042-399		800-999	102-042-4992
	400-499	102-042-499		1000-1199	102-042-5992
	500-599	102-042-599		1200-1399	102-042-6992
	600-699	102-042-699		1400-1599	102-042-7992
	700-799	102-042-799			
4"	Less than 100	102-044-099	4"	100-399	102-044-1992
	100-199	102-044-199		400-599	102-044-2992
	200-299	102-044-299		600-799	102-044-3992
	300-399	102-044-399		800-999	102-044-4992
	400-499	102-044-499		1000-1199	102-044-5992
	500-599	102-044-599		1200-1399	102-044-6992
	600-699	102-044-699		1400-1599	102-044-7992
	700-799	102-042-799			

Special Size Filter Order Requirements

1. Minimum order quantity per size is 12 filters.
2. 1/2" C&I filters are available, please contact factory for pricing
3. Maximum size of single filter is 24.375"x35". All sizes exceeding the single filter size, contact factory for details.
4. The smallest dimension on any side is 9.75". For sizes less than 9.75" on one side, please contact factory.
5. Packaging of made to order filters is at factory discretion.
6. All special size filters are constructed +0, -1/8". If exact size is needed, please note when ordering.
7. Please enter written orders for all special made-to-order filters to ensure accuracy.

Polyester & Fiberglass

Residential Disposable Panels are economical air filters designed for light-to-medium duty air filtration applications.

Features:

- Durable construction for all types of industrial and commercial applications
- Progressive density glass or poly filter media
- Heavy-duty frame and corners for added strength and durability
- Environmentally friendly
- Easy to install
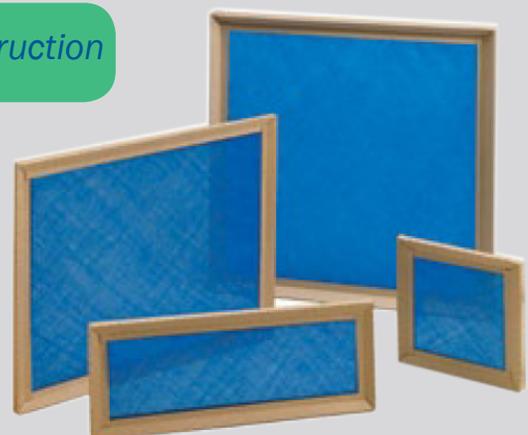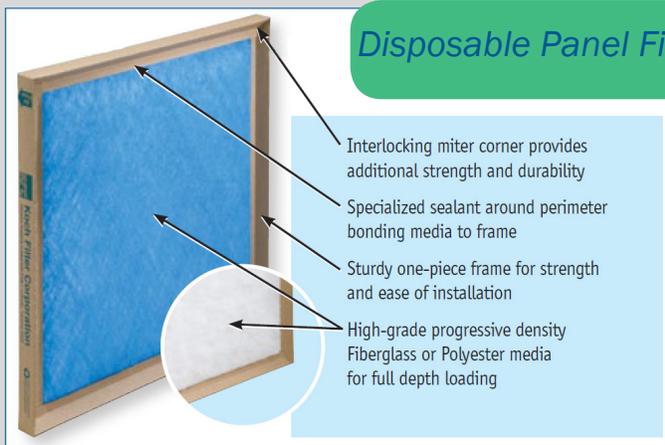- Special sizes available (contact sales at 800-884-0002)

Trion Disposables are constructed for high performance and durability

Fiberglass Media – Standard C&I Disposables are constructed with high grade progressively dense glass fibers. The air entry side is composed of open coarse fibers, while the air exit side is made up of tighter fibers. This dual density media configuration allows for proper depth loading and full utilization of the filter media. Each fiber is coated with a non-migrating adhesive to enhance filter performance.

Polyester Media – Disposables are also available with polyester filter media, a dual-layered high performance media for applications where synthetic filter media is specified.

Sturdy One-Piece Frame – The Disposable filters utilize a one-piece moisture-resistant craft board frame for strength and ease of installation. The interlocking miter corner of the filter provides extra strength and durability. No extra metal support is needed making the filter more environmentally friendly.

Specialized Sealant – A thermoplastic sealant is used to bond the filter media to the frame on both the upstream and downstream sides of the filter. This bond eliminates any air bypass and helps provide rigidity to the filter.

Disposable Panel Filter Contruction

Interlocking miter corner provides additional strength and durability

Specialized sealant around perimeter bonding media to frame

Sturdy one-piece frame for strength and ease of installation

High-grade progressive density Fiberglass or Polyester media for full depth loading

Disposable Panel Filters are available in special sizes (contact Trion at 800-884-0002).

TRION®
Air Purification Systems

1" Polyester Disposable Filters			
Size	Product Code	Standard Packaging	Ship Weight
8x16x1	284-080-160	12	4
8x30x1	284-080-300	12	5
10x10x1	284-100-100	12	4
10x20x1	284-100-200	12	5
10x24x1	284-100-240	12	5
10x25x1	284-100-250	12	5
10x30x1	284-100-300	12	6
12x12x1	284-120-120	12	5
12x16x1	284-120-160	12	5
12x18x1	284-120-180	12	5
12x20x1	284-120-200	12	5
12x24x1	284-120-240	12	6
12x25x1	284-120-250	12	6
12x30x1	284-120-300	12	7
12x30 5/8x1	284-120-306	12	7
12x36x1	284-120-360	12	7
14x14x1	284-140-140	12	5
14x18x1	284-140-180	12	5
14x20x1	284-140-200	12	5
14x24x1	284-140-240	12	6
14x25x1	284-140-250	12	6
14x30x1	284-140-300	12	6
15x20x1	284-150-200	12	6
15x25x1	284-150-250	12	6
15x30x1	284-150-300	12	7
15x30 5/8x1	284-150-306	12	7
16x16x1	284-160-160	12	6
16x18x1	284-160-180	12	6
16x20x1	284-160-200	12	6
16x22.25x1	284-160-222	12	7
16x24x1	284-160-240	12	8
16x25x1	284-160-250	12	8
16x30x1	284-160-300	12	8
18x18x1	284-180-180	12	6
18x20x1	284-180-200	12	6
18x24x1	284-180-240	12	6
18x25x1	284-180-250	12	7
18x30x1	284-180-300	12	7
18x36x1	284-180-360	12	8
19x27x1	284-190-270	12	8

1" Polyester Disposable Filters			
Size	Product Code	Standard Packaging	Ship Weight
20x20x1	284-200-200	12	8
20x22 1/4x1	284-200-222	12	8
20x24x1	284-200-240	12	8
20x25x1	284-200-250	12	9
20x30x1	284-200-300	12	9
20x36x1	284-200-360	12	9
21x21x1	284-210-210	12	8
22x22x1	284-220-220	12	9
24x24x1	284-240-240	12	10
24x30x1	284-240-300	12	12
24x36x1	284-240-360	12	12
25x25x1	284-250-250	12	7

2" Polyester Disposable Filters			
Size	Product Code	Standard Packaging	Ship Weight
10x10x2	286-100-100	12	7
10x20x2	286-100-200	12	8
12x24x2	286-120-240	12	8
14x20x2	286-140-200	12	8
14x25x2	286-140-250	12	8
15x20x2	286-150-200	12	8
16x20x2	286-160-200	12	8
16x24x2	286-160-240	12	9
16x25x2	286-160-250	12	9
18x24x2	286-180-240	12	10
18x25x2	286-180-250	12	10
20x20x2	286-200-200	12	10
20x24x2	286-200-240	12	11
20x25x2	286-200-250	12	11
24x24x2	286-240-240	12	12
25x25x2	286-250-250	12	13

More sizes are available.
Please consult price list or contact factory.
Average Arrestance:
Fiberglass - 1" - 65-70%, 2" - 70-75%
Polyester - 1" - 75-80%, 2" - 80-85%

Special Size Polyester Disposable Filter Single Filters					
Product Thickness	Face Area (sq in)	Part No 1/2" & 1"	Product Thickness	Face Area (sq in)	Part No 2"
1/2" & 1"	Less than 100	285-099	2"	Less than 100	287-099
	100-199	285-199		100-199	287-199
	200-299	285-299		200-299	287-299
	300-399	285-399		300-399	287-399
	400-499	285-499		400-499	287-499
	500-599	285-599		500-599	287-599
	600-699	285-699		600-699	287-699
	700-799	285-799		700-799	287-799
	800-899	285-899		800-899	287-899

Double Filters					
Product Thickness	Face Area (sq in)	Part No 1/2" & 1"	Product Thickness	Face Area (sq in)	Part No 2"
1/2" & 1"	Less than 200	285-0992	2"	Less than 200	287-0992
	200-399	285-1992		200-399	287-1992
	400-599	285-2992		400-599	287-2992
	600-799	285-3992		600-799	287-3992
	800-999	285-4992		800-999	287-4992
	1000-1199	285-5992		1000-1199	287-5992
	1200-1399	285-6992		1200-1399	287-6992
	1400-1599	285-7992		1400-1599	287-7992
	1600-1799	285-8992		1600-1799	287-8992

Special Size Filter Order Requirements

1. Minimum order quantity per size is 12 filters.
2. 1/2" C&I filters are available, please contact factory for pricing
3. Maximum size of single filter is 24.375"x35". All sizes exceeding the single filter size, contact factory for details.
4. The smallest dimension on any side is 9.75". For sizes less than 9.75" on one side, please contact factory.
5. Packaging of made to order filters is at factory discretion.
6. All special size filters are constructed +0, -1/8". If exact size is needed, please note when ordering.
7. Please enter written orders for all special made-to-order filters to ensure accuracy.

TRION®
Air Purification Systems

1" Fiberglass Disposable Filters			
Size	Product Code	Standard Packaging	Ship Weight
8x16x1	274-080-160	12	4
8x30x1	274-080-300	12	5
10x10x1	274-100-100	12	4
10x20x1	274-100-200	12	5
10x24x1	274-100-240	12	5
10x25x1	274-100-250	12	5
10x30x1	274-100-300	12	6
12x12x1	274-120-120	12	5
12x16x1	274-120-160	12	5
12x18x1	274-120-180	12	5
12x20x1	274-120-200	12	5
12x24x1	274-120-240	12	6
12x25x1	274-120-250	12	6
12x30x1	274-120-300	12	7
12x30 5/8x1	274-120-306	12	7
12x36x1	274-120-360	12	7
14x14x1	274-140-140	12	5
14x18x1	274-140-180	12	5
14x20x1	274-140-200	12	5
14x24x1	274-140-240	12	6
14x25x1	274-140-250	12	6
14x30x1	274-140-300	12	6
15x20x1	274-150-200	12	6
15x25x1	274-150-250	12	6
15x30x1	274-150-300	12	7
15x30 5/8x1	274-150-306	12	7
16x16x1	274-160-160	12	6
16x18x1	274-160-180	12	6
16x20x1	274-160-200	12	6
16x22.25x1	274-160-222	12	7
16x24x1	274-160-240	12	8
16x25x1	274-160-250	12	8
16x30x1	274-160-300	12	6
18x18x1	274-180-180	12	6
18x20x1	274-180-200	12	6
18x24x1	274-180-240	12	7
18x25x1	274-180-250	12	7
18x30x1	274-180-300	12	8
18x36x1	274-180-360	12	8
19x27x1	274-190-270	12	7

1" Fiberglass Disposable Filters			
Size	Product Code	Standard Packaging	Ship Weight
20x20x1	274-200-200	12	8
20x22 1/4x1	274-200-222	12	8
20x24x1	274-200-240	12	9
20x25x1	274-200-250	12	9
20x30x1	274-200-300	12	9
20x36x1	274-200-360	12	8
21x21x1	274-210-210	12	9
22x22x1	274-220-220	12	9
24x24x1	274-240-240	12	10
24x30x1	274-240-300	12	12
24x36x1	274-240-360	12	12
25x25x1	274-250-250	12	7

2" Fiberglass Disposable Filters			
Size	Product Code	Standard Packaging	Ship Weight
10x10x2	276-100-100	12	7
10x20x2	276-100-200	12	8
12x24x2	276-120-240	12	8
14x20x2	276-140-200	12	8
14x25x2	276-140-250	12	8
15x20x2	276-150-200	12	8
16x20x2	276-160-200	12	8
16x24x2	276-160-240	12	9
16x25x2	276-160-250	12	9
18x24x2	276-180-240	12	10
18x25x2	276-180-250	12	10
20x20x2	276-200-200	12	10
20x24x2	276-200-240	12	11
20x25x2	276-200-250	12	11
24x24x2	276-240-240	12	12
25x25x2	276-250-250	12	13

More sizes are available.
Please consult price list or contact factory.
Average Arrestance:
Fiberglass - 1" - 65-70%, 2" - 70-75%
Polyester - 1" - 75-80%, 2" - 80-85%

Special Size Fiberglass Disposable Filter Single Filters					
Product Thickness	Face Area (sq in)	Part No 1/2" & 1"	Product Thickness	Face Area (sq in)	Part No 2"
1/2" & 1"	Less than 100	275-099	2"	Less than 100	277-099
	100-199	275-199		100-199	277-199
	200-299	275-299		200-299	277-299
	300-399	275-399		300-399	277-399
	400-499	275-499		400-499	277-499
	500-599	275-599		500-599	277-599
	600-699	275-699		600-699	277-699
	700-799	275-799		700-799	277-799
	800-899	275-899		800-899	277-899

Double Filters					
Product Thickness	Face Area (sq in)	Part No 1/2" & 1"	Product Thickness	Face Area (sq in)	Part No 2"
1/2" & 1"	Less than 200	275-0992	2"	Less than 200	277-0992
	200-399	275-1992		200-399	277-1992
	400-599	275-2992		400-599	277-2992
	600-799	275-3992		600-799	277-3992
	800-999	275-4992		800-999	277-4992
	1000-1199	275-5992		1000-1199	277-5992
	1200-1399	275-6992		1200-1399	277-6992
	1400-1599	275-7992		1400-1599	277-7992
	1600-1799	275-8992		1600-1799	277-8992

Special Size Filter Order Requirements

1. Minimum order quantity per size is 12 filters.
2. 1/2" C&I filters are available, please contact factory for pricing
3. Maximum size of single filter is 24.375"x35". All sizes exceeding the single filter size, contact factory for details.
4. The smallest dimension on any side is 9.75". For sizes less than 9.75" on one side, please contact factory.
5. Packaging of made to order filters is at factory discretion.
6. All special size filters are constructed +0, -1/8". If exact size is needed, please note when ordering.
7. Please enter written orders for all special made-to-order filters to ensure accuracy.

New Products with Improved Performance

Available through Trion Sales Department at 800-884-0002

Green Solutions for Healthy Air

Policy 07-0050
May 1, 2011

Shipping Damage / Shortage Claims Policy

Each shipment from Trion is carefully inspected and packed; it is delivered to the transportation carrier in good condition. All shipments should be inspected upon receipt for completeness and damage. Under no circumstances should merchandise be returned to Trion without a Material Return Authorization. Except in special cases with prior written authorization, equipment is sold F.O.B. Factory, Louisville, KY. The purchaser assumes the risk of loss or damage from the time of delivery to the carrier and is responsible for filing claims with the carrier. Claims for loss or damage must not be deducted from our invoice, nor payment of the invoice withheld awaiting adjustment. In special instances where the terms of sale are F.O.B. destination, Trion owns the merchandise in transit and will file any claims with the transportation carrier. If the merchandise is damaged or if the carrier fails to deliver the entire shipment as shown on the shipping papers, the Bill of Lading shall be marked by the authorized receiver with a description of the damage or shortage, signed by the carrier's agent and forwarded to Trion's Customer Service department. On Trion product purchased from or shipped by a distributor, any questions relating to shortage, damage or loss must be referred to the distributor from whom the product was purchased.

Policy 07-0093
May 1, 2011

Material Return Policy

1. To return merchandise to Trion, a Material Return Authorization (MRA) must be obtained from Customer Service. Requests for MRAs can be made by telephone, fax or mail. Unauthorized returns will be refused.
2. To receive an MRA, Customer Service will need pertinent information, including complete customer identification, reason for return, part number, description, quantity, date code, and serial number of the merchandise to be returned.
3. Returns must be packed carefully and the MRA number marked clearly on the outside of the shipping container. Returns should be shipped, freight prepaid, to Trion. Special ordered equipment cannot be returned to Trion for credit.
4. Returns must be received at Trion within 30 days of MRA issuance. The MRA will be canceled for merchandise not received within 30 days and a new MRA must be requested.
5. In-warranty replacements will be shipped from Trion freight prepaid. If the returned merchandise performs to its design and manufacturing specifications, Trion will charge $50.00 per hour for testing, with a minimum charge of $100.00 and return the goods freight collect.
6. Returned product which is out of warranty or performs to its design and manufacturing specifications will not be credited.
7. If material is returned to Trion for a repair cost estimate, Customer Service will provide estimated repair charges upon receipt of the material. If Customer Service is not notified of the desired disposition within 60 days, the material will be returned freight collect.
8. All new, non-defective merchandise returned for credit is subject to a restocking charge. Restocking charges may vary based on the condition of the goods when received.

A Material Safety Data Sheet (MSDS) covering the collected contaminant must accompany all used equipment being returned to Trion, for evaluation or repair.

Small Package Freight Policy

Definitions:

1. FedEx Shipment – Any small package that can be shipped via FedEx carrier and not a truckload, LTL or larger shipment. Generally less than 150 lbs. weight. This is our preferred carrier of choice.
2. UPS Shipment – Any small package that can be shipped via UPS carrier and not a truckload, LTL or larger shipment. Generally less than 150 lbs. weight. UPS is not a Trion/ASC, Inc. preferred carrier. Shipments are not made via UPS unless specially instructed by the purchase order and the customer supplies their account number for billing.

Small Package Shipments:

1. Trion IAQ, thru our parent company ASC, Inc., has special discounted rates with FedEx for all small packages shipped from the Sanford, NC facility.
2. Trion IAQ Standard policy is that all small package shipments will be shipped via FedEx, as our preferred carrier of choice, and will be billed to the purchaser when applicable.
3. No shipments will be made using UPS unless the customer specifically requests this service and provides their account number for the billing. This will allow the customer to obtain their best rates by using their carrier and their account number.
4. All orders received that indicate to ship "Best Way, Prepaid and Charge" will be shipped via FedEx and the customer will be billed at the FedEx rate.
5. Any order received that indicates to ship via "UPS" must have the customer UPS account number annotated on the order. If no account number is provided, Customer Service will hold the order and contact the customer to obtain their UPS account information or permission to ship via FedEx.
6. Any deviation from this policy must be addressed by the Customer Service Manager or appropriate National Sales Manager for resolution.

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