# INSTALLATION INSTRUCTIONS

# **4SHP14/15 SPLIT SYSTEM HEAT PUMP**

(R410A REFRIGERANT)

This manual must be left with the homeowner for future reference.



This is a safety alert symbol and should never be ignored. When you see this symbol on labels or in manuals, be alert to the potential for personal injury or death.

# **A** WARNING

Installation and servicing of air conditioning equipment can be hazardous due to internal refrigerant pressure and live electrical components. Only trained and qualified service personnel should install or service this equipment. Installation and service performed by unqualified persons can result in property damage, personal injury, or death.

# **A** WARNING

### **ELECTRICAL SHOCK HAZARD!**



Risk of electrical shock. Disconnect all remote power supplies before installing or servicing any portion of the system. Failure to disconnect power supplies can result in property damage, personal injury, or death.

# **A** WARNING

Sharp metal edges can cause injury. When installing the unit, use care to avoid sharp edges.

Manufactured By
Allied Air Enterprises LLC
A Lennox International, Inc. Company
215 Metropolitan Drive
West Columbia, SC 29170

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# NOTE

These instructions are intended as a general guide and do not supersede national, state or local codes in any way.

# General

Read this entire instruction manual, as well as the instructions supplied in separate equipment, before starting the installation. Observe and follow all warnings, cautions, instructional labels, and tags. Failure to comply with these instructions could result in an unsafe condition and/or premature component failure.

These instructions are intended as a general guide only for use by qualified personnel and do not supersede any



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#### Save these instructions for future reference

national or local codes in any way. The installation must comply with all provincial, state, and local codes as well as the National Electrical Code (U.S.) or Canadian Electrical Code (Canada). Compliance should be determined prior to installation.

This unit uses R-410A, which is an ozone-friendly HFC refrigerant. The unit must be installed with a matching indoor coil and line set. A filter drier approved for use with R-410A is installed in the unit.

When servicing or repairing HVAC components, ensure the fasteners are appropriately tightened. Table 1 shows torque values for fasteners.

Fastener	Torque
Stem Caps	8 ft. lbs.
Service Port Caps	8 ft. lbs.
Sheet Metal Screws	16 in. lbs.
#8 Machine Screws	16 in. lbs.
#10 Machine Screws	28 in. lbs.
Compressor Bolts	90 in. lbs.

**Table 1. Torque Table** 

# **Inspection of Shipment**

Upon receipt of equipment, carefully inspect it for possible shipping damage. If damage is found, it should be noted on the carrier's freight bill. Take special care to examine the unit inside the carton if the carton is damaged. Any concealed damage discovered should be reported to the last carrier immediately, preferably in writing, and should include a request for inspection by the carrier's agent.

If any damages are discovered and reported to the carrier **DO NOT INSTALL THE UNIT**, as claim may be denied.

Check the unit rating plate to confirm specifications are as ordered.

# **Safety Precautions**

Follow all safety codes. Wear safety glasses and work gloves. Use quenching cloth for brazing operations. Have fire extinguisher available. Read these instructions thoroughly and follow all warning or cautions attached to the unit.

- 1. Always wear proper personal protection equipment.
- 2. Always disconnect electrical power before removing panel or servicing equipment.
- 3. Keep hands and clothing away from moving parts.
- 4. Handle refrigerant with caution, refer to proper MSDS from refrigerant supplier.
- 5. Use care when lifting, avoid contact with sharp edges.

# Installation

**NOTE:** In some cases, noise in the living area has been traced to gas pulsations from improper installation of equipment.

- Locate unit away from windows, patios, decks, etc. where unit operation sounds may disturb customer.
- Leave some slack between structure and unit to absorb vibration.
- Place a sound-absorbing material, such as Isomode, under the unit if it will be installed in a location or position that will transmit sound or vibration to the living area or adjacent buildings.
- Install the unit high enough above the ground or roof to allow adequate drainage of defrost water and prevent ice buildup.
- In heavy snow areas, do not locate the unit where drifting snow will occur. The unit base should be elevated above the depth of average snows.

**NOTE:** Elevation of the unit may be accomplished by constructing a frame using suitable materials. If a support frame is constructed, it must not block drain holes in unit base.

- When installed in areas where low ambient temperatures exist, locate unit so winter prevailing winds do not blow directly into outdoor coil.
- Locate unit away from overhanging roof lines which would allow water or ice to drop on, or in front of, coil or into unit.

When outdoor unit is connected to factory-approved indoor unit, outdoor unit contains system refrigerant charge for operation with matching indoor unit when connected by 15 ft. of field-supplied tubing. For proper unit operation, check refrigerant charge using charging information located on control box cover.

# **Outdoor Section**

Zoning ordinances may govern the minimum distance the condensing unit can be installed from the property line.

### Install on a Solid, Level Mounting Pad

The outdoor section is to be installed on a solid foundation. This foundation should extend a minimum of 2" (inches) beyond the sides of the outdoor section. To reduce the possibility of noise transmission, the foundation slab should NOT be in contact with or be an integral part of the building foundation. See Figure 1.

If conditions or local codes require the unit be attached to pad or mounting frame, tie down bolts should be used and secured to unit base pan.

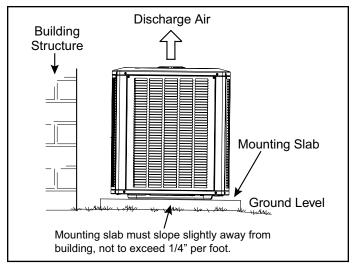


Figure 1. Slab Mounting

#### **Elevate Unit**

# **A** CAUTION

Accumulation of water and ice in base pan may cause equipment damage.

Elevate unit per local climate and code requirements to provide clearance above estimated snowfall level and ensure adequate drainage of unit. Use snow stand in areas where prolonged freezing temperatures are encountered.

If conditions or local codes require the unit be attached to pad or mounting frame, tie down bolts should be used and fastened through knockouts provided in unit base pan.

#### Clearance Requirements

When installing, allow sufficient space for airflow clearance, wiring, refrigerant piping, and service. For proper airflow, quiet operation and maximum efficiency. Position so water, snow, or ice from roof or eaves cannot fall directly on unit. Refer to Table 2 for installation clearances.

Location	Minimum Clearance
Service box	30"
Top of unit*	48"
Between units	24"
Against wall	6"

<sup>\*</sup> Maximum soffit overhang is 36".

**NOTE**: At least one side should be unobstructed by a wall or other barrier.

Table 2. Clearances

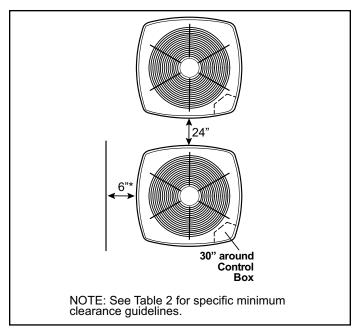


Figure 2.

### DO LOCATE THE UNIT:

- With proper clearances on sides and top of unit
- On a solid, level foundation or pad (unit must be level to within ± 1/4 in./ft. per compressor manufacturer specifications)
- To minimize refrigerant line lengths

#### DO NOT LOCATE THE UNIT:

- On brick, concrete blocks or unstable surfaces
- Near clothes dryer exhaust vents
- · Near sleeping area or near windows
- Under eaves where water, snow or ice can fall directly on the unit
- With clearance less than 2 ft. from a second unit
- With clearance less than 4 ft. on top of unit

# **Operating Ambient**

The minimum outdoor operating ambient in cooling mode is 55°F, and the maximum outdoor operating ambient in cooling mode is 125°F. The maximum outdoor operating ambient in heating mode is 66°F.

### **Rooftop Installations**

Install unit at a minimum of 6" above surface of the roof to avoid ice buildup around the unit. Locate the unit above a load bearing wall or area of the roof that can adequately support the unit. Consult local codes for rooftop applications.

If unit cannot be mounted away from prevailing winds, a wind barrier should be constructed. Due to variation in installation applications, size and locate barrier according to the best judgment of the installer.

# **Refrigeration Piping**

Use only refrigerant grade copper tubes.

- Split systems may be installed with up to 50 feet of line set (no more than 20 feet vertical) without special consideration (see long line set guidelines).
- Ensure that vapor and liquid tube diameters are appropriate to capacity of unit.
- Run refrigerant tubes as directly as possible by avoiding unnecessary turns and bends.
- When passing refrigerant tubes through the wall, seal opening with RTV or other silicon-based caulk.
- Avoid direct tubing contact with water pipes, duct work, floor joists, wall studs, floors, walls, and any structure.
- Do not suspend refrigerant tubing from joists and studs with a rigid wire or strap that comes in direct contact with tubing.
- Ensure that tubing insulation is pliable and completely surrounds vapor tube.

It is important that no tubing be cut or seals broken until you are ready to actually make connections to the evaporator and to the condenser section. DO NOT remove rubber plugs or copper caps from the tube ends until ready to make connections at evaporator and condenser. Under no circumstances leave the lines open to the atmosphere for any period of time, if so unit requires additional evacuation to remove moisture.

	Liquid		Vapor	
Capacity	Connections Dia.	Tube Dia.	Connections Dia.	Tube Dia.
-018	3/8"	3/8"	3/4"	3/4"
-024	3/8"	3/8"	3/4"	3/4"
-030	3/8"	3/8"	3/4"	3/4"
-036	3/8"	3/8"	7/8"	7/8"
-042	3/8"	3/8"	7/8"	7/8"
-048	3/8"	3/8"	7/8"	7/8"
-060	3/8"	3/8"	7/8"	*1-1/8"

<sup>\*</sup> Field supplied 7/8 x 1-1/8 connector required on both ends of vapor tubing.

Table 3. Recommended Liquid & Vapor Tube Diameters (in.)

Be extra careful with sharp bends. Tubing can "kink" very easily, and if this occurs, the entire tube length will have to be replaced. Extra care at this time will eliminate future service problems.

It is recommended that vertical suction risers not be upsized. Proper oil return to the compressor should be maintained with suction gas velocity.

### **Filter Drier**

The filter drier is very important for proper system operation and reliability. If the drier is shipped loose, it must be installed by the installer in the field. Unit warranty will be void, if the drier is not installed.

#### Installation of Line Sets

**DO NOT** fasten liquid or suction lines in direct contact with the floor or ceiling joist. Use an insulated or suspension type of hanger. Keep both lines separate, and always insulate the suction line. Liquid line runs (30 feet or more) in an attic will require insulation. Route refrigeration line sets to minimize length.

**DO NOT** let refrigerant lines come in direct contact with foundation. When running refrigerant lines through the foundation or wall, openings should allow for a sound and vibration absorbing material to be placed or installed between tubing and foundation. Any gap between foundation or wall and refrigerant lines should be filled with a vibration damping material.

# **A** CAUTION

If ANY refrigerant tubing is required to be buried by state or local codes, provide a 6 inch vertical rise at service valve.

### Flushing Line Sets

If the unit will be installed in an existing system that uses an indoor unit or line sets charged with R-22 refrigerant, installer must perform the following flushing procedure.

**NOTE:** Existing system components (including line set and indoor coil) must be an AHRI match with the unit in order to fulfill unit warranty requirements.

# **A** WARNING

Refrigerant must be reclaimed in accordance with national and local codes.

# A CAUTION

Do **NOT** attempt to flush and re-use existing line sets or indoor coil when the system contains contaminants (i.e., compressor burn out).

# **NOTE**

"Clean refrigerant" is any refrigerant in a system that has not had compressor burnout. If the system has experienced burnout, it is recommended that the existing line set and indoor coil be replaced.

#### NOTE

In lieu of R-410A, an industry-standard flushing agent may also be used.

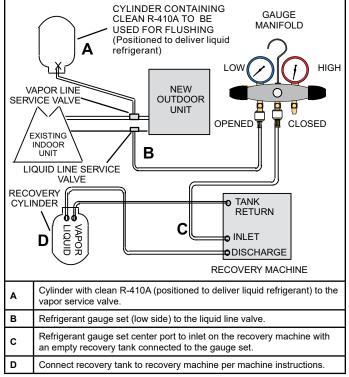
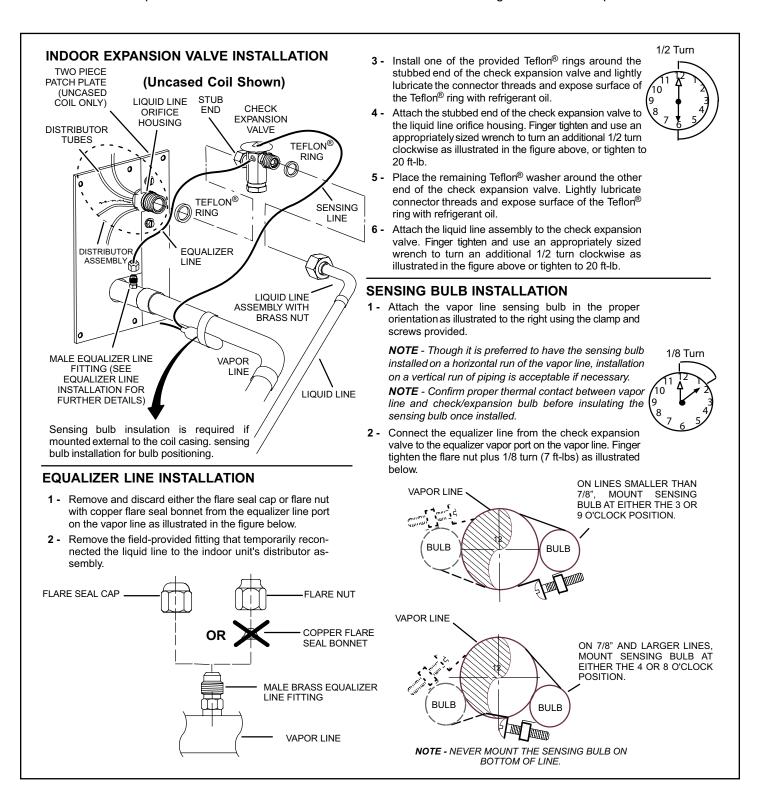


Figure 3.

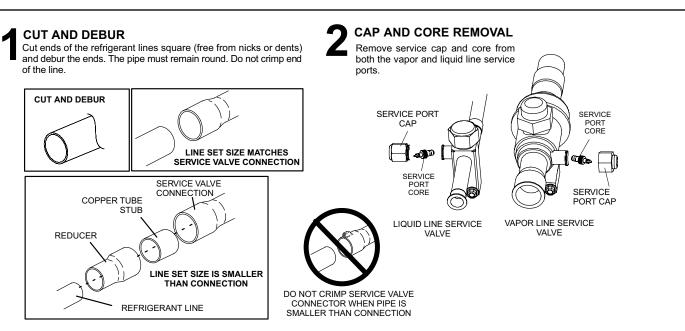
- 1. Connect gauges and equipment as shown in Figure 3.
- Set the recovery machine for liquid recovery and start the recovery machine. Open the gauge set valves to allow the recovery machine to pull a vacuum on the existing system line set and indoor unit coil.
- 3. Position the cylinder of clean R-410A for delivery of liquid refrigerant and open its valve to allow liquid refrigerant to flow into the system through the vapor line valve. Allow the refrigerant to pass from the cylinder and through the line set and the indoor unit coil before it enters the recovery machine.
- 4. After all of the liquid refrigerant has been recovered, switch the recovery machine to vapor recovery so that all of the R-410A vapor is recovered. Allow the recovery machine to pull the system down to 0.
- Close the valve on the inverted R-410A drum and the gauge set valves. Pump the remaining refrigerant out of the recovery machine and turn the machine off.

# Refrigerant Piping - Install Indoor Expansion Valve

This outdoor unit is designed for use in systems that include an expansion valve metering device (purchased separately) at the indoor coil. See the Product Specifications for approved expansion valve kit match-ups and application information. The check expansion valve unit can be installed internal or external to the indoor coil. In applications where an uncased coil is being installed in a field-provided plenum, install the check/expansion valve in a manner that will provide access for future field service of the expansion valve. Refer to below illustration for reference during installation of expansion valve unit.

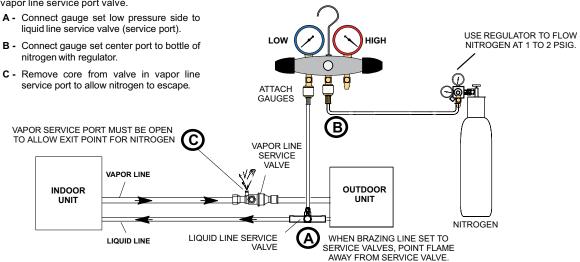


# **Refrigerant Piping - Brazing Procedures**



# ATTACH THE MANIFOLD GAUGE SET FOR BRAZING LIQUID AND VAPOR LINE SERVICE VALVES

Flow regulated nitrogen (at 1 to 2 psig) through the low-side refrigeration gauge set into the liquid line service port valve, and out of the vapor line service port valve.



#### NOTE

Use a manifold gauge set designed for use on R-410A refrigerant systems.

# WARNING



Before brazing, ensure the system is fully recovered of all refrigerant. Application of a brazing torch to a pressurized system may result in ignition of the refrigerant and oil mixture. Check the high and low pressures before applying heat.

# A WARNING

Brazing alloys and flux contain materials which are hazardous to your health.

Avoid breathing vapors or fumes from brazing operations. Perform operations only in well-ventilated areas.

Wear gloves and protective goggles or face shield to protect against burns.

Wash hands with soap and water after handling brazing alloys and flux.



#### WRAP SERVICE VALVES

To help protect service valve seals during brazing, wrap water-saturated cloths around service valve bodies and copper tube stubs. Use additional water-saturated cloths underneath the valve body to protect the base paint.



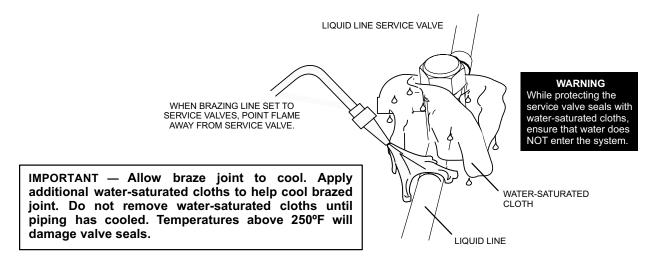
### **FLOW NITROGEN**

Flow regulated nitrogen (at 1 to 2 psig) through the refrigeration gauge set into the valve stem port connection on the liquid service valve and out of the vapor valve stem port. See steps **3A**, **3B** and **3C** on manifold gauge set connections.



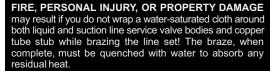
#### **BRAZE LINE SET**

Wrap both service valves with water-saturated cloths as illustrated here and as mentioned in step 4, before brazing to line set. Cloths must remain water-saturated throughout the brazing and cool-down process.



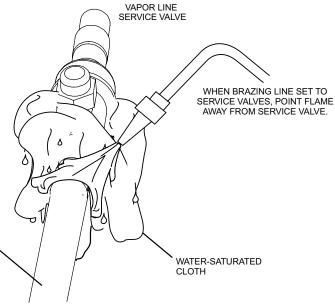


### WARNING





Do not open service valves until refrigerant lines and indoor coil have been leak-tested and evacuated. Refer to Leak Test and Evacuation section of this manual.

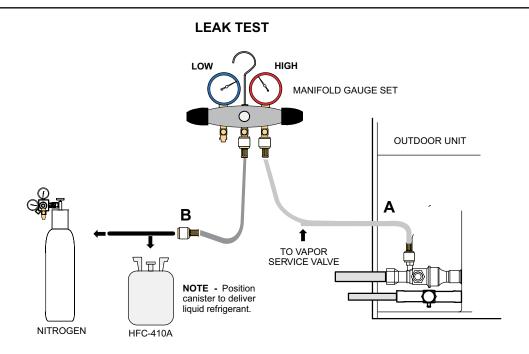




#### PREPARATION FOR NEXT STEP

After all connections have been brazed, disconnect manifold gauge set from service ports. Apply additional water-saturated clohs to both services valves to cool piping. Once piping is cool, remove all water-saturated cloths.

VAPOR LINE



# CONNECT GAUGE SET

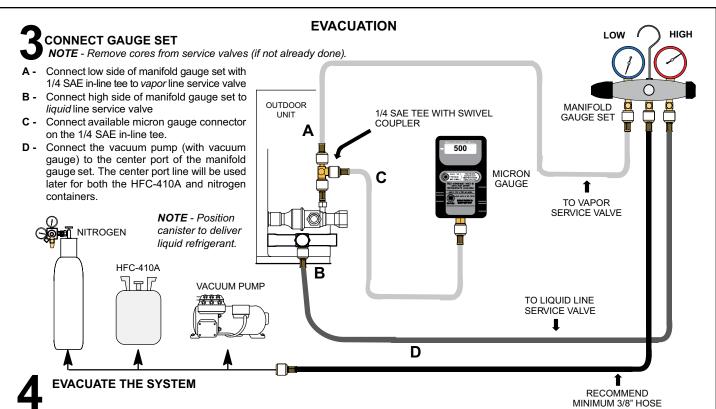
- **A** Connect the high pressure hose of an HFC-410A manifold gauge set to the vapor valve service port. **NOTE** Normally, the high pressure hose is connected to the liquid line port. However, connecting it to the vapor port better protects the manifold gauge set from high pressure damage.
- **B** With both manifold valves closed, connect the cylinder of HFC-410A refrigerant to the center port of the manifold gauge set.

**NOTE** - Later in the procedure, the HFC-410A container will be replaced by the nitrogen container.

# 2 TEST FOR LEAKS

After the line set has been connected to the indoor and outdoor units, check the line set connections and indoor unit for leaks. Use the following procedure to test for leaks:

- **A -** With both manifold valves closed, connect the cylinder of HFC-410A refrigerant to the center port of the manifold gauge set. Open the valve on the HFC-410A cylinder (vapor only).
- **B** -Open the high pressure side of the manifold to allow HFC-410A into the line set and indoor unit. Weigh in a trace amount of HFC-410A. [A trace amount is a maximum of two ounces (57 g) refrigerant or three pounds (31 kPa) pressure.] Close the valve on the HFC-410A cylinder and the valve on the high pressure side of the manifold gauge set. Disconnect the HFC-410A cylinder.
- C -Connect a cylinder of nitrogen with a pressure regulating valve to the center port of the manifold gauge set.
- **D** Adjust nitrogen pressure to 150 psig (1034 kPa). Open the valve on the high side of the manifold gauge set in order to pressurize the line set and the indoor unit.
- **E** After a few minutes, open one of the service valve ports and verify that the refrigerant added to the system earlier is measurable with a leak detector.
- **F** After leak testing, disconnect gauges from service ports. **NOTE** Service valve cores remain removed for the following evacuation procedure.



- A Open both manifold valves and start the vacuum pump.
- B Evacuate the line set and indoor unit until a slight vacuum is indicated on the micron gauge (approximately 23,000 microns or 29.01 inches of mercury).

**NOTE** - During the early stages of evacuation, it is desirable to close the manifold gauge valve at least once. A rapid rise in pressure indicates a relatively large leak. If this occurs, **repeat the leak testing procedure**.

**NOTE** - The term **absolute pressure** means the total actual pressure above absolute zero within a given volume or system. Absolute pressure in a vacuum is equal to atmospheric pressure minus vacuum pressure.

- C When the absolute pressure reaches 23,000 microns (29.01 inches of mercury), perform the following:
  - · Close manifold gauge valves.
  - Close valve on vacuum pump.
  - Turn off vacuum pump.
  - · Disconnect manifold gauge center port hose from vacuum pump.
  - Attach manifold center port hose to a nitrogen cylinder with pressure regulator set to 150 psig (1034 kPa) and purge the hose.
  - Open manifold gauge valves to break the vacuum in the line set and indoor unit.
  - · Close manifold gauge valves.
- **D** Shut off the nitrogen cylinder and remove the manifold gauge hose from the cylinder. Open the manifold gauge valves to release the nitrogen from the line set and indoor unit.
- **E** Reconnect the manifold gauge to the vacuum pump, turn the pump on, and continue to evacuate the line set and indoor unit until the absolute pressure does not rise above 500 microns (29.9 inches of mercury) within a 20-minute period after shutting off the vacuum pump and closing the manifold gauge valves.
- **F** When the absolute pressure requirement above has been met, disconnect the manifold hose from the vacuum pump and connect it to a cylinder of HFC-410A positioned to deliver liquid refrigerant. Open the manifold gauge valve 1 to 2 psig in order to release the vacuum in the line set and indoor unit.
- **G** Perform the following:
  - · Close manifold gauge valves.
  - Shut off HFC-410A cylinder.
- Reinstall service valve cores by removing manifold hose from service valve. Quickly install cores with core
  tool while maintaining a positive system pressure.
- Replace stem caps and finger tighten them, then tighten an additional one-sixth (1/6) of a turn as illustrated.
- H Open suction service valve first before liquid valve to release the unit charge into the system. Replace valve caps and tighten (8 ft. lb.). Caps are the primary seal.

# **WARNING!**

Possible equipment damage.

Avoid deep vacuum operation. Do not use compressors to evacuate a system. Extremely low vacuum can cause internal arcing and compressor failure. Damage caused by deep vacuum operation will void warranty.



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### **Liquid and Suction Line Service Valves**

The liquid line and suction line service valves (see Figure 4) and service ports are used for leak testing, evacuation, charging, and checking charge.

Each valve is equipped with a service port which has a factory-installed Schrader valve. A service port cap protects the Schrader valve from contamination and serves as the primary leak seal.

#### To Access the Schrader Port:

- 1. Remove the service port cap with an adjustable wrench.
- 2. Connect gauge to the service port.
- 3. When testing is completed, replace service port cap. Tighten finger tight, then an additional 1/6 turn.

# To Open Liquid or Suction Line Service Valve:

- 1. Remove stem cap with an adjustable wrench.
- Use service wrench with a hex-head extension to back the stem out counterclockwise as far as it will go. Use a 3/16" hex head extension for liquid line service valves and a 5/16" extension for suction line service valves.
- 3. Replace the stem cap. Tighten finger tight, then tighten an additional 1/6 turn.

### To Close Liquid or Suction Line Service Valve:

- 1. Remove the stem cap with an adjustable wrench.
- Use a service wrench with a hex-head extension to turn the stem clockwise to seat the valve. Tighten firmly.
- 3. Replace the stem cap. Tighten finger tight, then tighten an additional 1/6 turn.

# Suction Line (Ball Type) Service Valve

Suction line (ball type) service valves function the same way as the other valves; the difference is in the construction (see Figure 5).

The ball valve is equipped with a service port with a factory-installed Schrader valve. A service port cap protects the Schrader valve from contamination and serves as the primary seal.

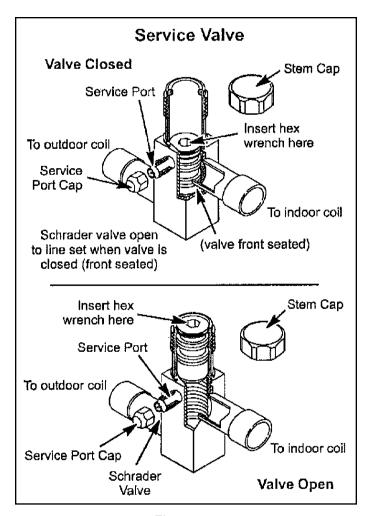


Figure 4.

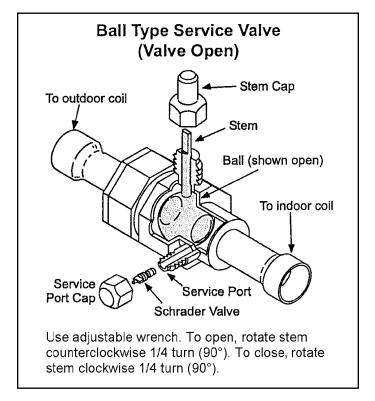


Figure 5.

# **Electrical Wiring**

All field wiring must be done in accordance with the National Electrical Code (NEC) recommendations, Canadian Electrical Code (CEC) and CSA Standards, or local codes, where applicable.

# **A** WARNING

#### **Electrical Shock Hazard!**



Turn OFF electric power before connecting unit, performing any maintenance or removing panels or doors. More than one disconnect may be required to turn off all power.

FAILURE TO DO SO COULD RESULT IN BODILY INJURY OR DEATH.

# **A** WARNING

Unit must be grounded in accordance with national and local codes. Failure to ground unit properly can result in personal injury or death.

# **A** WARNING

Line voltage is present at all components when unit is not in operation on units with single pole contactors. Disconnect all remote electric power supplies before opening access panel. Unit may have multiple power supplies. Failure to disconnect all power supplies could result in personal injury or death.

Refer to the furnace or blower coil Installation Instructions for additional wiring application diagrams and refer to unit rating plate for minimum circuit ampacity and maximum overcurrent protection size.

- Install line voltage power supply to unit from a properly sized disconnect switch. Any excess high voltage field wiring should be trimmed or secured away from the low voltage field wiring.
- 2. Ground unit at unit disconnect switch or to an earth ground. To facilitate conduit, a hole is in the bottom of the control box. Connect conduit to the control box using a proper conduit fitting. Units are approved for use only with copper conductors. 24V Class II circuit connections are made in the low voltage junction box. A complete unit wiring diagram is located inside the unit control box cover.

- Install room thermostat according to thermostat installation instruction and on an inside wall that is not subject to drafts, direct sunshine, or other heat sources.
- 4. Install low voltage wiring from outdoor to indoor unit and from thermostat to indoor unit (see Figure 6).
- Do not bundle any excess 24V control wire inside control box. Run control wire through installed wire tie and tighten wire tie to provide low voltage strain relief and to maintain separation of field-installed low and high voltage circuits.

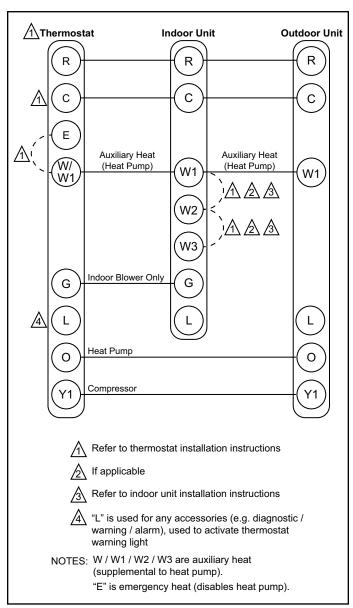


Figure 6. Thermostat Designations - Non-Communicating

# Start-Up

# **A** CAUTION

If unit is equipped with a crankcase heater, it should be energized 24 hours before unit start-up to prevent compressor damage as a result of slugging.

- 1. Rotate fan to check for frozen bearings or binding.
- Inspect all factory and field-installed wiring for loose connections.
- 3. After evacuation is complete, open liquid line and suction line service valves to release refrigerant charge (contained in outdoor unit) into system.
- 4. Replace the stem caps and secure finger tight, then tighten an additional 1/6 of a turn.
- Check voltage supply at the disconnect switch. The voltage must be within the range listed on the unit nameplate. If not, do not start equipment until the power company has been consulted and the voltage condition corrected.
- 6. Set thermostat for cooling demand, turn on power to indoor blower, and close the outdoor unit disconnect switch to start the unit.
- 7. Recheck unit voltage with unit running. Power must be within range shown on unit nameplate.

# **Refrigerant Charging**

# A CAUTION

Excessive amounts of liquid refrigerant entering the suction line can damage the compressor. When adding refrigerant, precautions must be taken to control the flow of liquid into the system. This can be done by using a liquid vaporizing adapter or manual control using a sight glass as indicator.

Units are factory charged with the amount of R-410A refrigerant indicated on the unit rating plate. This charge is based on a matching indoor coil and outdoor coil with 15' line set. For varying lengths of line set, refer to Table 4 for refrigerant charge adjustment. A blank space is provided on the unit rating plate to list the actual field charge.

Liquid Line Set Diameter	Oz. Per 5 ft. adjust from 15 ft. line set*
3/8 in.	3 oz. per 5 ft. or 0.6 oz. per 1 ft.

<sup>\*</sup> If line length is greater than 15 ft., add this amount. If line length is less than 15 ft., remove this amount.

**Table 4. Refrigerant Charge Adjustment** 

# **A** IMPORTANT

Mineral oils are not compatible with R-410A. If oil must be added, it must be a polyolester oil.

**NOTE:** Both airflow and refrigerant charge must be monitored for proper system set-up. It may be necessary to alternately check and adjust the airflow and the refrigerant charge.

If the system is void of refrigerant, or if the outdoor ambient temperature is cool, use the weigh-in method to charge the unit. Do this after any leaks have been repaired.

- 1. Recover the refrigerant from the unit.
- 2. Conduct a leak check, then evacuate as previously outlined.
- 3. Weigh in the charge according to the total amount shown on the unit nameplate.

If weighing facilities are not available or if unit is being charged during warm weather, use one of the following procedures.

- For systems using a TXV on the indoor evaporator and outdoor temperature above 60°F – charge in cooling mode using the subcooling method and table provided on the unit access panel.
- For systems below 60°F charge in heating mode using the subcooling method and table provided on the unit access panel. Attach low pressure gauge hose to auxiliary service port to access suction side in heating mode.

**NOTE:** All unit table values are based on 70 to 80°F indoor return air temperature for cooling mode, and 65°F to 75°F return air temperature for heat mode.

# Operation

The outdoor unit and indoor blower cycle on demand from the room thermostat. When the thermostat blower switch is in the ON position, the indoor blower operates continuously.

# **Emergency Heat Function (Room Thermostat)**

An emergency heat function is designed into some room thermostats. This feature is applicable when isolation of outdoor unit is required or when auxiliary electric heat is staged by outdoor thermostats.

For heat pumps equipped with outdoor thermostats, to bypass electric heat, a field relay is required to properly activate the emergency heat function of the room thermostat.

#### **Pressure Switch Connections**

The unit's automatic reset pressure switches (LO PS - S87 and HI PS - S4) are factory-wired into the control board on the LO-PS and HI-PS terminals, respectively.

#### Low Pressure Switch (LO-PS

When the low pressure switch trips, the defrost board will cycle off the compressor, and the strike counter in the board will count one strike. The low pressure switch is ignored under the following conditions:

during the defrost cycle and 90 seconds after the termination of defrost

- when the average ambient sensor temperature is below 15° F (-9°C)
- for 90 seconds following the start up of the compressor
- during "test" mode

## High Pressure Switch (HI-PS)

When the high pressure switch trips, the defrost board will cycle off the compressor, and the strike counter in the board will count one strike.

# **Pressure Switch Settings**

- High Pressure (auto reset) trip at 590 psig; reset at 418.
- Low Pressure (auto reset) trip at 25 psig; reset at 40.

### **5-Strike Lockout Feature**

The internal control logic of the board counts the pressure switch trips only while the Y1 (Input) line is active. If a pressure switch opens and closes four times during a Y1 (Input), the control logic will reset the pressure switch trip counter to zero at the end of the Y1 (Input). If the pressure switch opens for a fifth time during the current Y1 (Input), the control will enter a lockout condition.

The 5-strike pressure switch lockout condition can be reset by cycling OFF the 24-volt power to the control board or by shorting the TEST pins between 1 and 2 seconds. All timer functions (run times) will also be reset.

If a pressure switch opens while Y1 is engaged, a 5-minute short cycle will occur after the switch closes.

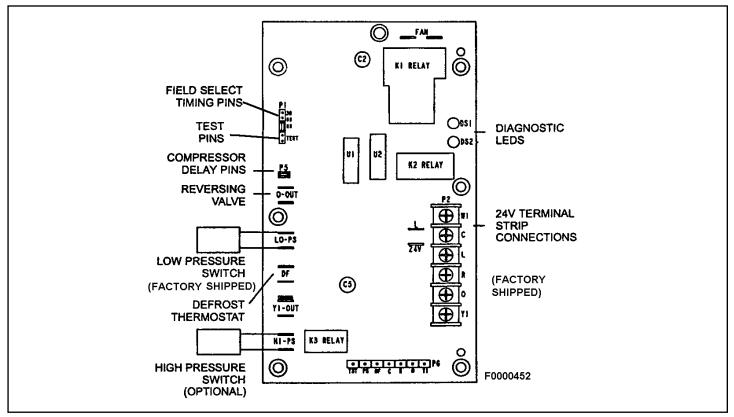


Figure 7. Outdoor Unit Control Board

### **Defrost System**

The defrost system includes two (2) components: a defrost thermostat and a control board.

#### Defrost Thermostat

The defrost thermostat is located on the outdoor coil of most models and on the liquid line between the check/ expansion valve and the distributor on R-410A TXV equipped models. When defrost thermostat senses 29°F (42°F on R-410A TXV's) or cooler, the thermostat contacts close and send a signal to the control board to start the defrost timing. It also terminates defrost when the liquid line warms up to 60°F.

#### **Control Board**

The control board includes the combined functions of a time/temperature defrost control, defrost relay, diagnostic LEDs and terminal strip for field wiring connections.

The control provides automatic switching from normal heating operation to defrost mode and back. During compressor cycle, the control accumulates compressor run times at 30-, 60-, or 90-minute field-adjustable intervals. If the defrost thermostat is closed when the selected compressor run time interval ends (call for defrost), the defrost relay is energized and defrost begins. The factory setting is 90 minutes which is the optimum efficiency setting.

### **Defrost Timing Pins**

Each timing pin selection provides a different accumulated compressor run time period for one defrost cycle. This time period must occur before a defrost cycle is initiated. The defrost interval can be adjusted to 30 (/T1), 60 (T2), or 90 (T3) minutes. If the timing selector jumper is not in place the control defaults to a 90-minute defrost interval. The maximum defrost period is 14 minutes and cannot be adjusted.

A TEST option is provided for troubleshooting. The TEST mode may be started any time the unit is in the heating mode and the defrost thermostat is closed or jumpered. If the jumper is in the TEST position at power-up, the control will ignore the test pins. When the jumper is placed across the TEST pins for 2 seconds, the control will enter the defrost mode. If the jumper is removed before an additional 5 second period has elapsed (7 seconds total), the unit will remain in defrost mode until the defrost thermostat opens or 14 minutes have passed. If the jumper is not removed until after the additional 5 second period has elapsed, the defrost will terminate and the test option will not function again until the jumper is removed and re-applied.

# **Time Delay**

The timed-off delay is 5 minutes long. The delay helps to protect the compressor from short-cycling in case the power to the unit is interrupted or a pressure switch opens. The delay is bypassed by placing the timer select jumper across the TEST pins for 0.5 seconds.

### **Compressor Delay**

The defrost board has a field-selectable function to reduce occasional sounds that may occur while the unit is cycling in and out of the defrost mode. When a jumper is installed on the DELAY pins, the compressor will be cycled off for 30 seconds going in and out of the defrost mode. Units are shipped with jumper installed on DELAY pins.

**NOTE:** The 30 second compressor delay feature (known as the quiet shift) <u>must</u> be deactivated during any unit performance testing. The feature is deactivated by removing the jumper located on the compressor delay pins on the control board mounted inside the unit control box. This feature is optional for the homeowner, but may impact testing performance.

# **Diagnostic LEDs**

The state (Off, On, Flashing) of two LEDs on the defrost board (DS1 [Red] and DS2 [Green]) indicate diagnostics conditions that are described in Table 5.

Mode	Green LED (DS2)	Red LED (DS1)
No power to control	Off	Off
Normal operation / power to control	Simultaneous slow flash	
Anti-short cycle lockout	Alternating slow flash	
Low pressure switch fault	Off	Slow flash
Low pressure switch lockout	Off On	
High pressure switch fault	Slow flash Off	
High pressure switch lockout	On	Off

Table 5.

#### Maintenance

# **Regular Maintenance Requirements**

Your system should be regularly inspected by a qualified service technician. These regular visits may include (among other things) checks for:

- · Motor operation
- Ductwork air leaks
- Coil & drain pan cleanliness (indoor & outdoor)
- · Electrical component operation & wiring check
- Proper refrigerant level & refrigerant leaks
- Proper airflow
- Drainage of condensate
- Air filter(s) performance
- Blower wheel alignment, balance & cleaning
- Primary & secondary drain line cleanliness
- Proper defrost operation (heat pumps)

#### Air Filter

Inspect air filters at least monthly and replace or clean as required. Disposable filters should be replaced. Washable filters may be cleaned by soaking in mild detergent and rinsing with cold water. Allow filter to dry before reinstalling. Replace filters with the arrows pointing in the direction of airflow. Dirty filters are the most common cause of poor heating / cooling performance and compressor failures.

#### **Indoor Coil**

If the system has been operated with a clean filter in place, it should require minimal cleaning. If cleaning is needed, call your dealer for service.

#### Condensate Drain

During cooling season check at least monthly for free flow of drainage and clean if necessary.

#### Condenser Coils

Grass cuttings, leaves, dirt, dust, lint from clothes dryers, and foliage from trees can be drawn into coils by movement of the air. Clogged condenser coils will lower the efficiency of your unit and could cause damage to the condenser.

Periodically, debris should be brushed from the condenser coils. Use a soft bristle brush with light pressure only. DO NOT damage or bend condenser coil fins. Damaged or bent fins may affect unit operation.

# **A** WARNING

# **SHARP OBJECT HAZARD!**

Condenser coils have sharp edges. Wear adequate body protection on body extremities (e.g. gloves).

FAILURE TO FOLLOW THIS WARNING COULD RESULT IN BODILY INJURY.

# **Painted Surfaces**

For maximum protection of the unit's finish, a good grade of automobile wax should be applied every year. In geographical areas where water has a high concentration of minerals (calcium, iron, sulfur, etc.), it is recommended that lawn sprinklers not be allowed to spray the unit. In such applications, the sprinklers should be directed away from the unit. Failure to follow this precaution may result in premature deterioration of the unit finish and metal components.

In sea coast areas, special maintenance is required due to the corrosive atmosphere provided by the high salt concentration in ocean mists and the air. Periodic washing of all exposed surfaces and coil will add additional life to your unit. Please consult your installing dealer for proper procedures in your geographic area.

#### **Homeowner Information**

# **A** WARNING

#### **ELECTRICAL SHOCK HAZARD!**

Turn OFF electric power to unit before performing any maintenance or removing panels or doors.

FAILURE TO DO SO COULD RESULT IN BODILY INJURY OR DEATH.

# **Heat Pump Operation**

Your new heat pump has several characteristics that you should be aware of:

- Heat pumps satisfy heating demand by delivering large amounts of warm air into the living space. This is quite different from gas-or oil-fired furnaces or an electric furnace which deliver lower volumes of considerably hotter air to heat the space.
- Do not be alarmed if you notice frost on the outdoor coil in the winter months. Frost develops on the outdoor coil during the heating cycle when temperatures are below 45°F. An electronic control activates a defrost cycle lasting 5 to 15 minutes at preset intervals to clear the outdoor coil of the frost.

 During the defrost cycle, you may notice steam rising from the outdoor unit. This is a normal occurrence. The thermostat may engage auxiliary heat during the defrost cycle to satisfy a heating demand; however, the unit will run to normal operation at the conclusion of the defrost cycle.

# In case of extended power outage...

If the outdoor temperature is below 50°F and power to your outdoor unit has been interrupted for one hour or longer, observe the following when restoring power to your heat pump system.

- Set the room thermostat selector to the "Emergency Heat" setting to obtain temporary heat for a minimum of 6 hours. This will allow system refrigerant pressures and temperatures enough time to return to a stabilized condition.
- In Emergency Heat mode, all heating demand is satisfied by auxiliary heat; heat pump operation is locked out. After a 6 hour "warm-up" period, the thermostat can then be switched to the "Heat" setting and normal heat pump operation may resume.

### **Thermostat Operation**

The wall-mounted thermostat controls your heat pump. The thermostat is available in various configurations from different manufacturers. The information below is typical for most thermostats. Ask your dealer for specific information regarding the model of thermostat installed.

#### Fan Switch

In AUTO or INT (intermittent) mode, the blower operates only when the thermostat calls for heating or cooling. This mode is generally preferred when humidity control is a priority.

The ON or CONT mode provides continuous indoor blower operation, regardless of whether the compressor or auxiliary heat are operating. This mode is required when constant air circulation or filtering is desired.

On models without a fan selection switch, the fan will cycle with the outdoor unit.

### System Switch

Set the system switch for heating, cooling or auto operation. The auto mode allows the heat pump to automatically switch from heating mode to cooling mode to maintain predetermined comfort settings. Many heat pump thermostats are also equipped with an emergency heat mode which locks out heat pump operation and provides temporary heat supplied by the auxiliary heat.

#### Indicating Light

Most heat pump thermostats have an amber light which indicates when the heat pump is operating in the emergency heat mode.

# Temperature Indicator

The temperature indicator displays the actual room temperature.

# Important System Information

- Your system should never be operated without a clean air filter properly installed.
- Return air and supply air registers should be free from restrictions or obstructions to allow full flow of air.

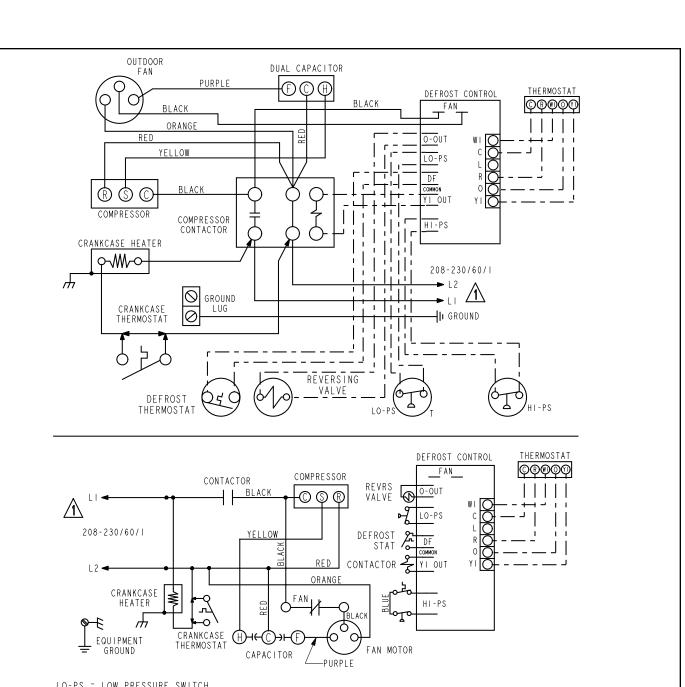
# IF YOUR SYSTEM DOES NOT WORK, BEFORE REQUESTING A SERVICE CALL:

- Ensure thermostat is set below (cooling) or above (heating) room temperature and that the system lever is in the "COOL", "HEAT" or "AUTO" position.
- Inspect your return air filter: If it is dirty, your heat pump may not function properly.
- Check indoor and outdoor disconnect switches.
   Confirm circuit breakers are ON or that fuses have not blown. Reset breakers/replace fuses as necessary.
- Inspect the outdoor unit for clogged condenser coils, (grass cuttings, leaves, dirt, dust or lint). Ensure that branches, twigs or other debris are not obstructing the condenser fan.

# IF YOUR SYSTEM STILL DOES NOT OPERATE, CONTACT YOUR SERVICING DEALER.

Be sure to describe the problem, and have the model and serial numbers of the equipment available.

If warranty replacement parts are required, the warranty must be processed through a qualified distribution location.



LO-PS = LOW PRESSURE SWITCH HI-PS = HIGH PRESSURE SWITCH

DIAGNOSTIC CODES FOR DEFROST CONTROL LEDS		
DESCRIPTION	DS2 (GREEN)	DSI (RED)
NO POWER TO CONTROL	OFF	OFF
NOMINAL OPERATION/POWER TO CONTROL SIMULTANEOUS SLOW FLASH		
ANTI-SHORT CYCLE LOCKOUT	ALTERNATE SLOW FLASH	
LOW PRESSURE SWITCH FAULT	OFF	SLOW FLASH
LOW PRESSURE SWITCH LOCKOUT	OFF	ON
HIGH PRESSURE SWITCH FAULT	SLOW FLASH	OFF
HIGH PRESSURE SWITCH LOCKOUT	ON	OFF

 $\Lambda$ 

FOR USE WITH COPPER
CONDUCTORS ONLY. REFER
TO UNIT RATING PLATE
FOR MINIMUM CIRCUIT
AMPACITY AND MAXIMUM
OVERCURRENT PROTECTION
SIZE.
WARNING-ELECTRIC SHOCK HAZARD, CAN
CAUSE INJURY OR DEATH. UNIT
MUST BE GROUNDED IN ACCORDANCE
WITH NATIONAL AND LOCAL CODES.

DENOTES OPTIONAL COMPONENTS
LINE VOLTAGE FIELD INSTALLED
CLASS II VOLTAGE FIELD INSTALLED
24 VOLT FACTORY INSTALLED

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